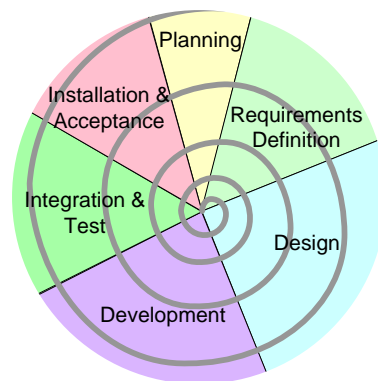


# Basic Order Tracking System (BOTS) Primary Use Cases

Prepared For: Highland Office Supply  
Prepared By: John Zoltai  
Digital Publications LLC

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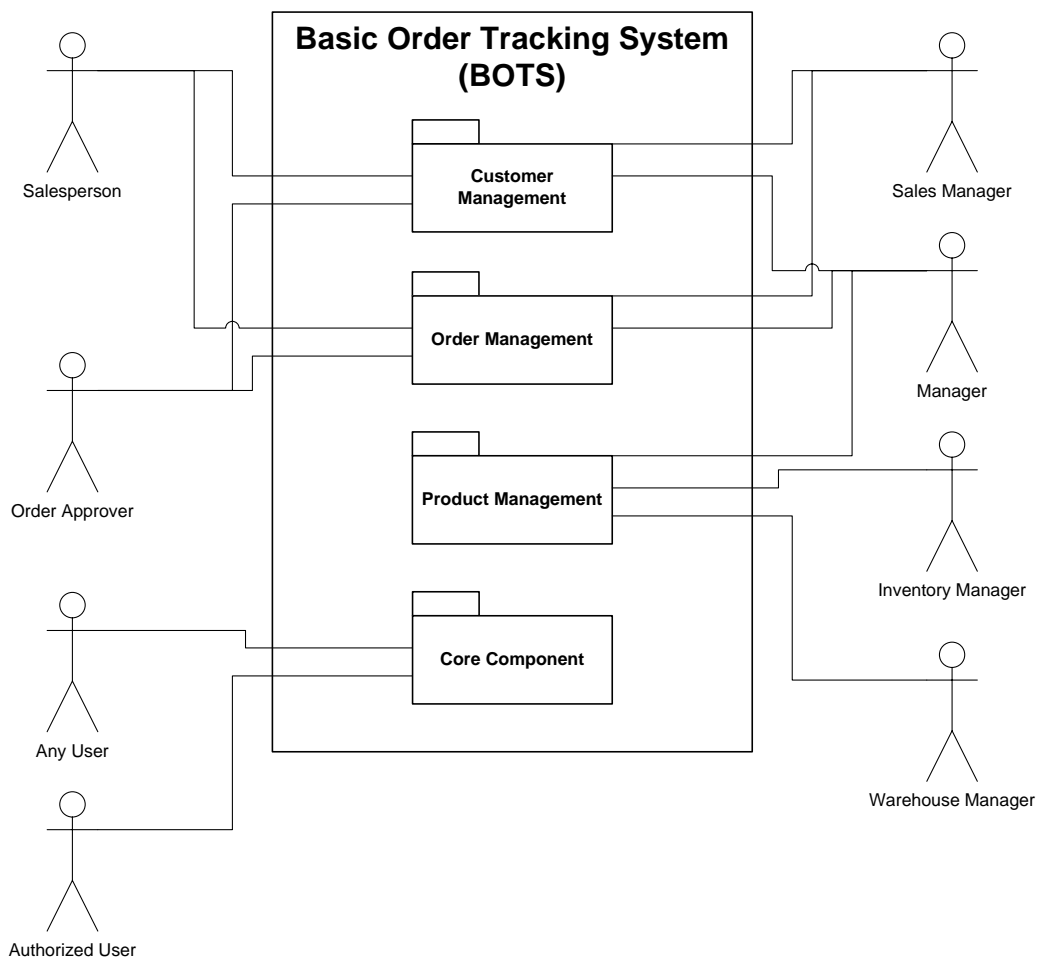
# System Description

## Basic Order Tracking System v1.0

### CHARACTERISTICS

#### GOAL

Highland management envisions a database application that will support basic order entry and shipping operations, and transmit fulfilled order data to the Highland billing and accounting systems.



Basic Order Tracking System

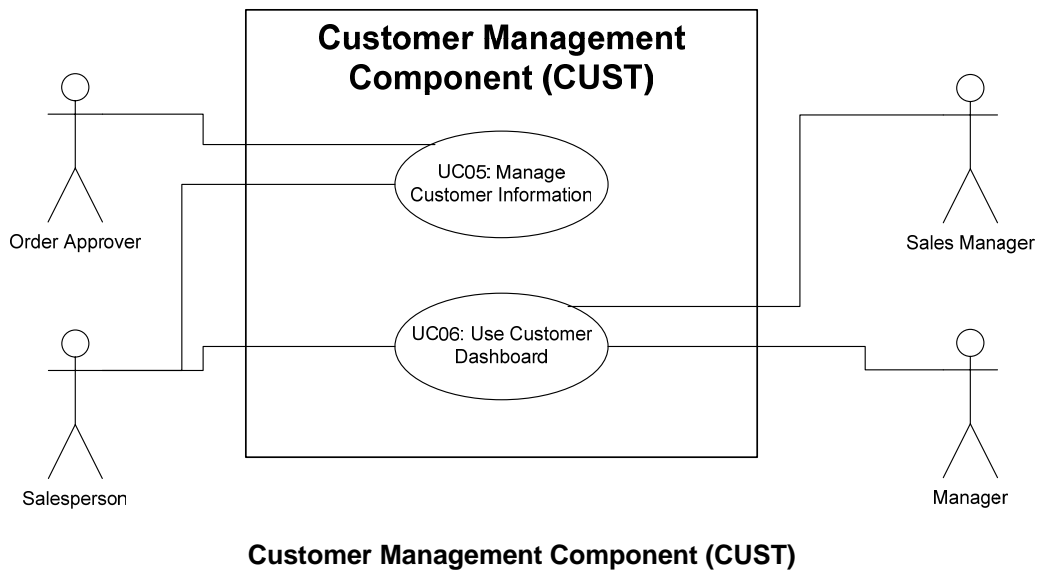
# Component Description

## Customer Management Component (CUST) v1.0

### CHARACTERISTICS

#### GOAL

Provide the ability to enter and update customer information, including names, addresses, and demographics, as well as allow managers to view graphics summarizing customer demographics.



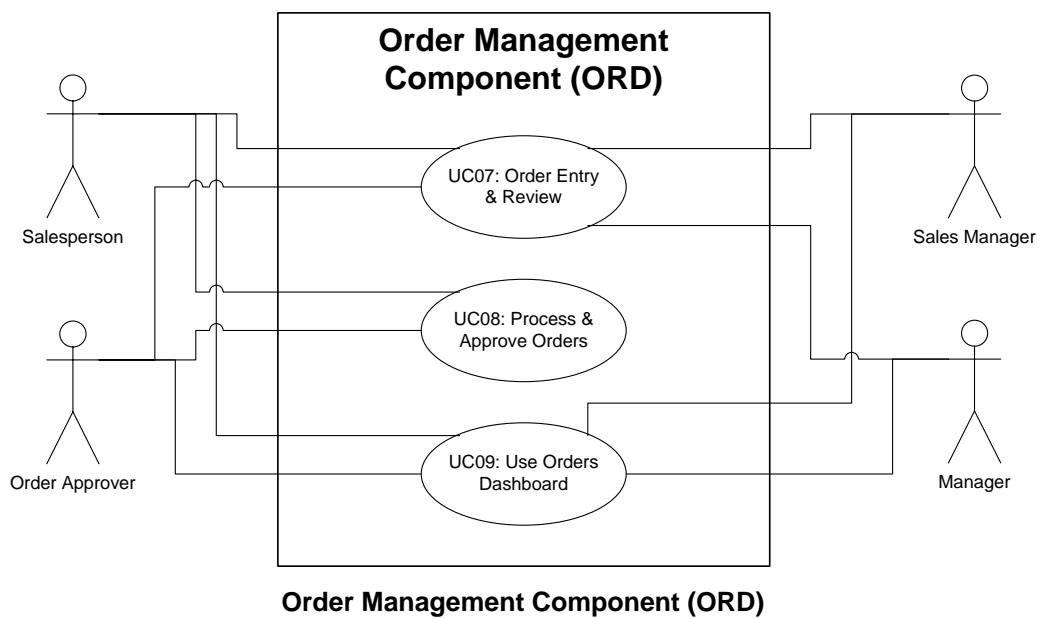
# Component Description

## Order Management Component (ORD) v1.0

### CHARACTERISTICS

#### GOAL

Provide the ability to enter and update orders, process and approve submitted orders, and allow managers to view graphics and statistics about orders.



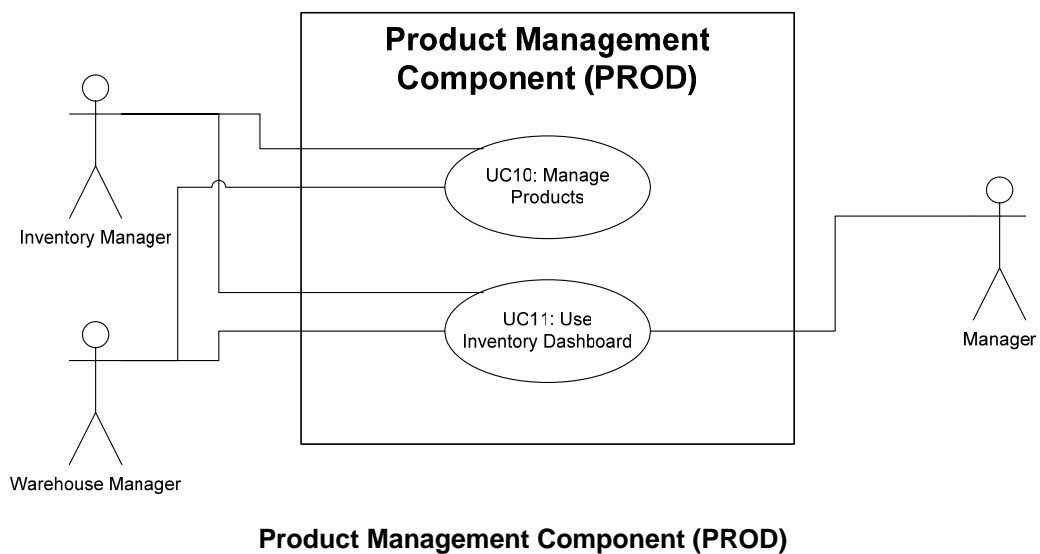
# Component Description

## Product Management Component (PROD) v1.0

### CHARACTERISTICS

#### GOAL

Provide the ability to enter and update products and inventory levels, and allow managers to view graphics and statistics about the current inventory.



# Component Description

## Core Functions Component (CORE) v1.0

### CHARACTERISTICS

#### GOAL

Provide a uniform interface and application component set to support the following major functions in a consistent manner:

1. Restrict access specified sets of authorized users.
2. Provide the ability for end-users to query the database via pre-built as well as ad-hoc queries.
3. Provide the ability for end-users to view summary lists of query results and drill down from the list into detail data for entry, update, and review.
4. Print standard and ad-hoc reports, and through the reporting mechanism, transfer data to the Highland accounting system as well as Microsoft Excel for other uses and analyses.

